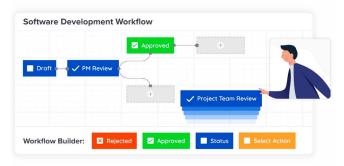
# **App Overview**



Workflows for Confluence is an all-in-one document management solution that enables businesses to bring a more consistent, structured, and compliant approach to the document lifecycle in Confluence.



Build custom workflows for any document, team, or project

It will completely transform how content is created, managed, approved, and published in Confluence to better align with how an organization works.

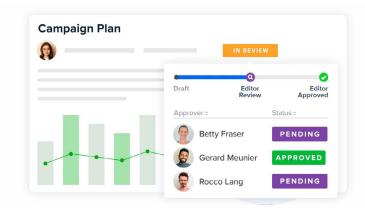
#### **Use Cases**

Workflows for Confluence is a highly customizable tool that enables businesses to bring their document management processes to Confluence. It supports a wide variety of use cases, including:

- Business process management for documentation in Confluence
- Implementing a structured content review and approval process
- Document control processes for Confluence content
- QMS workflows for regulated documents or companies operating in regulated industries

By using Workflows for Confluence, you can build custom-made workflows that support the different documents, projects, and teams in your business, and use them throughout Confluence without limits.

For more information about Workflow for Confluence's use cases, please refer to **our documentation**.



Easily manage documents throughout the entire lifecycle

#### **Benefits**

Workflows for Confluence is the all-in-one document management tool that empowers your organization to get work done the right way. By using Workflows, you won't have to settle for a one-size fits all approach to document management in Confluence, and can experience a wide range of benefits.

- **Create the workflows you need:** Build highly customised workflows and tailor these to suit any document, project, or team with custom workflow status', approval processes & actions.
- **Build workflows with ease:** Create simple or complex workflows in minutes using the drag and drop, no-code workflow builder.
- Your admins retain control: keep your document management processes under control. With Workflows, only admins (site and Space) can create, edit or delete workflows for documents
- **Get documents approved before finalising:** setup single or multi-stage review and approval processes that align with the policies and procedures of your organization
- Save valuable time with actions: integrate trigger-based actions into your document workflows and save valuable time during the document lifecycle
- **View important workflow metadata:** take advantage of the available workflow metadata macros to increase document compliance and display the necessary information

#### Don't just take our word for it

"In my opinion the best workflow engine for Confluence Cloud. The support and developers are really fast and product ideas I had, were being included to the upcoming releases.

Very good interaction with the customer!"

**Lars Swart** 

### **Feature Comparison**

There is no data center version of Workflows for Confluence available but we do have an alternative approval tool for Confluence Cloud. In the table below, we compare Workflows for Confluence with one of our other popular apps, Approvals for Confluence.

	WORKFLOWS FOR CONFLUENCE	APPROVALS FOR CONFLUENCE
Available hosting types	Cloud only	Cloud and Data Center
Change controls (review/approval process)	Pages	Pages or specific content sections using a macro



# **Feature Comparison**

FEATURES		
Built-in Workflows	Available (5 template workflows)	Available (1 workflow)
Customizable Workflow	Available (use the drag-and-drop, no code workflow builder)	Not available
Custom Workflow Status Names/Colors	Available	Not available
Approval stages	Customizable (use the drag-and-drop, no code workflow builder)	✓ Limited (only supports 1-stage of approval)
Minimum Approvals Required (Quorum)	Available	Available
Require comments upon approval/rejection	Available	Not available
Two-factor authenticated approvals (2FA)	Available 2FA is available using an Authenticator App	Not available
Email notifications	Customizable	Basic
Automation	Available	
Auto-Add Workflows to Pages using CQL	✓ Available (use CQL queries to automatically apply workflows to pages)	Not available
Workflow and Approval Search Interface	Available	Available
Content expirations – Expire on Page Update/Preset Time	Available	Available
Webhooks	✓ Available Send Webhooks to your own API's	Not available
3rd-party integrations	Available	✓ Not available

If you would like to suggest new features or improvements for Workflows, please don't hesitate to **reach out to our team**. Our product teams read everything that is submitted!

## **Help & Support**

We're here to ensure you have the best experience possible when using our products and have a range of resources available to help you get the most out of Workflows:

- **User Guides** these guides will show you how to use all of the features in Workflows and answer some of the most common customer questions
- **Video Tutorials** get a step-by-step walkthrough of all the core features in Workflows with our range of video tutorials
- **Customer Support Team** our support team can help you with any questions or technical queries when using Workflows. The team is based in the UK and is available during business hours (Mon-Fri, 09:00 17:30 GMT/BST, excluding bank holidays).